

iWash CloudPOS Hardware Requirements

Client Devices

A Client “device” connects to the CloudPOS and displays the POS for use by operators.

Each device must be AUTHORISED for access and must use a secure token for authentication, without which, CloudPOS access is unavailable. you can use the following guide to AUTHORISE your devices: http://wiki.imagatec.com.au/doku.php?id=customer_portal:guides:cloud_pos_setup

The **“Pocket POS”** option is best utilised by driveway and wash staff, providing an interface that is designed for efficiently adding washes and tracking wash services through to completion. This is suited for mobile devices, such as mobile phones.

The **“Wash POS”** option is best utilised by cafe and retail staff, providing an interface that is designed for cash sales and wash payments. This is better suited for larger devices, such as tablets and POS terminals.

Recommended client devices:

- Apple iPad
- Apple iPhone
- Samsung Galaxy Tab
- Samsung Galaxy Phone

Minimum POS terminal requirements:

- Intel Dual-core CPU @ 2Ghz (Intel Celeron and Intel Atom processors not recommended)
- 4GB of RAM
- Windows 10 Pro, Windows 7 Professional, POSReady7. (NO XP, Vista or 'Home' editions)
- Internet Explorer 10.0 (or above)
- Wired network connection
- Teamviewer for remote support

* Please contact Imagatec for access to the iWash CloudPOS Demo to test if your mobile or POS terminal is capable of running the CloudPOS.

Printing

Printer Requirements

To print from your Cloud POS system you will need a printer with an Ethernet Interface.

To use an Ethernet printer you will need to have a fixed local area network in place for it to connect to.

Compatible Printers

- **Epson TM-82II-i Ethernet Printer**
- **Epson TM82 Ethernet Printer**
- **Epson TM88 Ethernet Printer**
- **Star TSP650II bluetooth printer**
 - Only works with the single mobile phone or iPad it is paired to
 - Requires the Star Bluetooth mobile App
 - Will only work with Pocket POS, does not work with Wash POS
 - **NOT** sold by Imagatec
 - Must be purchased from, and supported by, a 3rd-party retailer

Imagatec PiPOS Print Server

Imagatec's PiPOS Print Server is required to be able to print from your Cloud POS.

It needs to be connected directly to your modem/internet gateway via ethernet.

When the print button is clicked on the client, the PiPOS Print Server tells the correct printer what to print.

Please note: Network cabling is not a service provided by Imagatec and will need to be sought from a licenced cabler or electrician in your area.

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