## iWASH - Setup Symbol MC50

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## Introduction

If the Handheld cannot connect, and simple troubleshooting such as checking the routers have power (inside and outside) and the server computer is also on then do the following when you are convinced the Hand Held is the actual problem.

## **Procedure - TO RESET THE Symbol MC50**

Perform a COLD BOOT. (Hold down the Power Button - top right front, the scan button - top right side and press the reboot button with the pen on the rear right hand side.) This will completely drop all settings from the unit. Follow the prompts Align the screen Set the date/time settings

From the Desktop click on the mobile icon bottom right corner of the screen. Select Find WLANs Wait Select F1 > Connect IP Config Tab change DHCP to STATIC Enter the following into the fields IP Address 192.168.0.204 Sub Net Mask 255.255.255.0 OK OK

Perform a WARM BOOT. (press the reboot button rear right of the unit with the pen) From the Desktop

Start > Settings > Connections Tab > Connections Icon > Advanced Tab > Select Networks Change My ISP to My Work Network OK OK Close

Start > Internet Explorer In the address bar type 192.168.0.1 click the arrow at the end click on Point of Sale at the bottom of the page.

Tools > Options > Use Current View > Address Bar Close Last update: 2025/07/14 Last update: 2025/07/14 Last update: 2025/07/14 Last update: 2025/07/14 Last update: 2025/07/14

## Perform a WARM BOOT

Test the unit

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