iWASH - Setup Symbol MC50

Introduction

If the Handheld cannot connect, and simple troubleshooting such as checking the routers have power (inside and outside) and the server computer is also on then do the following when you are convinced the Hand Held is the actual problem.

Procedure – TO RESET THE Symbol MC50

Perform a COLD BOOT.
(Hold down the Power Button - top right front, the scan button - top right side and press the reboot button with the pen on the rear right hand side.)
This will completely drop all settings from the unit.
Follow the prompts
Align the screen
Set the date/time settings

From the Desktop click on the mobile icon bottom right corner of the screen.
Select Find WLANs
Wait
Select F1 > Connect
IP Config Tab
change DHCP to STATIC
Enter the following into the fields
IP Address 192.168.0.204
Sub Net Mask 255.255.255.0
OK
OK
The arrows at the top of the screen should be unbroken, indicating a connection.

Perform a WARM BOOT. (press the reboot button rear right of the unit with the pen)
From the Desktop

Start > Settings > Connections Tab > Connections Icon > Advanced Tab > Select Networks
Change My ISP to My Work Network
OK
OK
Close

Start > Internet Explorer
In the address bar type 192.168.0.1 click the arrow at the end
click on Point of Sale at the bottom of the page.

Tools > Options > Use Current
View > Address Bar
Close

Perform a WARM BOOT

Test the unit

From: