

iOrder @ONLINE Configuration

Introduction

The @ONLINE Configuration panel allows configuration of the @Online Ordering service.

Usage

The @ONLINE Configuration panel includes section headings that allow store owners and authorised managers to quickly identify where matching configuration options are located:

Sales Labour Stock iOrder ACCEPT

Test Manager Site @ONLINE Configuration Friday, 17 July 2025 Imagatec Australia

Site @ONLINE Configuration Save

LIMITED ACCESS MODE
(Grayed-out options can only be changed on approval from Head Office)

Pickup Options

@Online Pickup: **ENABLED**

Pickup Payment Min/Max Amounts

'Pay in Store' Min \$: 0 = no min \$ for 'Pay in Store' payment option
'Pay in Store' Max \$: 0 = no max \$ for 'Pay in Store' payment option
'Pay Online' Min \$: 0 = no min \$ for 'Pay Online' payment option
'Pay Online' Max \$: 0 = no max \$ for 'Pay Online' payment option

Pickup Min/Max Messages Important: Leave empty to use default messages

'Pay in Store' Min \$ Message:
'Pay in Store' Max \$ Message:
'Pay Online' Min \$ Message:
'Pay Online' Max \$ Message:

Pickup Payment Methods

'Pay in Store': **ENABLED**
'Pay Online' (Standard): **Stripe**
'Pay Online' (Additional): **DISABLED**
Pickup Payment Methods: cash, stripe

Delivery Options

@Online Delivery: **ENABLED**
Contactless Delivery: **DISABLED**

Delivery Payment Min/Max Amounts

'Pay on Delivery' Min \$: 0 = no min \$ for 'Pay on Delivery' payment option
'Pay on Delivery' Max \$: 0 = no max \$ for 'Pay on Delivery' payment option
'Pay Online' Min \$: 0 = no min \$ for 'Pay Online' payment option
'Pay Online' Max \$: 0 = no max \$ for 'Pay Online' payment option

Delivery Payment Min/Max Messages Important: Leave empty to use default messages

'Pay on Delivery' Min \$ Message:
'Pay on Delivery' Max \$ Message:
'Pay Online' Min \$ Message:
'Pay Online' Max \$ Message:

Delivery Payment Methods

InStore: **DISABLED**
Online: **Stripe**
Additional: **DISABLED**
Delivery Payment Methods: stripe

Click&Park Options Important: DO NOT enable unless Click&Park orders are configured

@Online Click&Park: **DISABLED**

Click&Park Payment Min/Max Amounts

'Pay at Car' Min \$: 0 = no min \$ for 'Pay at Car' payment option
'Pay at Car' Max \$: 0 = no max \$ for 'Pay at Car' payment option
'Pay Online' Min \$: 0 = no min \$ for 'Pay Online' payment option
'Pay Online' Max \$: 0 = no max \$ for 'Pay Online' payment option

Click&Park Payment Min/Max Messages Important: Leave empty to use default messages

'Pay at Car' Min \$ Message:
'Pay at Car' Max \$ Message:
'Pay Online' Min \$ Message:
'Pay Online' Max \$ Message:

Click&Park Payment Methods

'Pay at Car': **DISABLED**
'Pay Online' (Standard): **DISABLED**
'Pay Online' (Additional): **DISABLED**
Click&Park Payment Methods:

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Note: If the store is a part of a Franchise that enforces company-wide business rules, the Site iOrder Configuration panel will open in 'Limited Access Mode', and some of the settings will be greyed-out and cannot be changed. Imagatec Helpdesk will not be able to change any of the grey-ed out settings without written (emailed) approval from a 'Head Office' representative listed in Imagatec Helpdesk's records for the Franchise.

Pickup Options

Allows a store owner or authorised manager to set the 'Pickup' options enforced when a customer uses the @Online Ordering service.

'@Online Pickup' must be enabled for 'Pickup' to be available to customers using the @Online Ordering service:

Pickup Options

@Online Pickup : **ENABLED**

Pickup Payment Min/Max Amounts

Allows a store owner or authorised manager to enforced a minimum and maximum ordering amount for the payment methods configured for customers using the @Online Ordering service:

Pickup Payment Min/Max Amounts

'Pay in Store' Min \$:	5	0 = no min \$ for 'Pay in Store' payment option
'Pay in Store' Max \$:	250	0 = no max \$ for 'Pay in Store' payment option
'Pay Online' Min \$:	10	0 = no min \$ for 'Pay Online' payment option
'Pay Online' Max \$:	100	0 = no max \$ for 'Pay Online' payment option

Pickup Payment Min/Max Messages

Allows a store owner or authorised manager to change the default message displayed when a minimum and maximum ordering amount has not been met for the payment methods configured for customers using the @Online Ordering service:

Pickup Payment Min/Max Messages

Important: Leave empty to use default messages.

'Pay in Store' Min \$ Message :	A \$5 minimum for Pickup orders applies when using 'in store' payments
'Pay in Store' Max \$ Message :	A \$250 limit applies for Pickup orders when using 'in store' payments
'Pay Online' Min \$ Message :	A \$10 minimum for Pickup orders applies when using 'online' payments
'Pay Online' Max \$ Message :	A \$100 limit applies for Pickup orders when using 'online' payments

Pickup Payment Methods

Allows a store owner or authorised manager to configure the Pickup Payment Methods for customers using the @Online Ordering service:

1. 'Pay at Counter': Enable/Disable 'at counter' payments (eg. cash payments)
2. 'Pay Online' (Standard): set the standard 'online' payment method (eg. eWay, NAB Transact, ANZ CyberSource, PayStation or Stripe)
3. 'Pay Online' (Additional): Enable an additional 'online' payment option (eg. PayPal Express)

Pickup Payment Methods

'Pay in Store' : **ENABLED**

'Pay Online' (Standard) : **Stripe**

'Pay Online' (Additional) : **DISABLED**

Pickup Payment Methods : **cash, stripe**

Delivery Options

Allows a store owner or authorised manager to set the 'Delivery' options enforced when a customer uses the @Online Ordering service:

'@Online Delivery' must be enabled for 'Delivery' to be available to customers using the @Online Ordering service:

Delivery Options

@Online Delivery : **ENABLED**

'Contactless Delivery' must be enabled to allow customers choosing '@Online Delivery' to flag the order for 'Contactless Delivery':

Contactless Delivery : **DISABLED**

Delivery Payment Min/Max Amounts

Allows a store owner or authorised manager to enforced a minimum and maximum ordering amount for the payment methods configured for customers using the @Online Ordering service:

Delivery Payment Min/Max Amounts	
'Pay on Delivery' Min \$:	50 0 = no min \$ for 'Pay on Delivery' payment option
'Pay on Delivery' Max \$:	100 0 = no max \$ for 'Pay on Delivery' payment option
'Pay Online' Min \$:	50 0 = no min \$ for 'Pay Online' payment option
'Pay Online' Max \$:	150 0 = no max \$ for 'Pay Online' payment option

Delivery Payment Min/Max Messages

Allows a store owner or authorised manager to change the default message displayed when a minimum and maximum ordering amount has not been met for the payment methods configured for customers using the @Online Ordering service:

Delivery Payment Min/Max Messages		Important: Leave empty to use default messages
'Pay on Delivery' Min \$ Message :	A \$50 minimum for Delivery orders applies when using 'on delivery' payments	
'Pay on Delivery' Max \$ Message :	A \$100 limit applies for Delivery orders when using 'on delivery' payments	
'Pay Online' Min \$ Message :	A \$50 minimum for Delivery orders applies when using 'online' payments	
'Pay Online' Max \$ Message :	A \$150 limit applies for Delivery orders when using 'online' payments	

Delivery Payment Methods

Allows a store owner or authorised manager to configure the Delivery Payment Methods for customers using the @Online Ordering service:

1. 'Pay in Store': Enable/Disable 'in store' payments (eg. cash payments)
2. 'Pay Online' (Standard): set the standard 'online' payment method (eg. eWay, NAB Transact, ANZ CyberSource, PayStation or Stripe)
3. 'Pay Online' (Additional): Enable an additional 'online' payment option (eg. PayPal Express)

Delivery Payment Methods	
'Pay on Delivery' :	ENABLED
'Pay Online' (Standard) :	Stripe
'Pay Online' (Additional) :	DISABLED
Delivery Payment Methods :	cash stripe

Click&Park Options

Allows a store owner or authorised manager to set the 'Click&Park' options enforced when a customer uses the @Online Ordering service:

'@Online Click&Park' must be enabled for 'Click&Park' to be available to customers using the @Online Ordering service:

@Online Click&Park :	DISABLED
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Click&Park Payment Min/Max Amounts

Allows a store owner or authorised manager to enforced a minimum and maximum ordering amount for the payment methods configured for customers using the @Online Ordering service:

Click&Park Payment Min/Max Amounts	
'Pay at Car' Min \$:	5
'Pay at Car' Max \$:	50
'Pay Online' Min \$:	10
'Pay Online' Max \$:	100

0 = no min \$ for 'Pay at Car' payment option
0 = no max \$ for 'Pay at Car' payment option
0 = no min \$ for 'Pay Online' payment option
0 = no max \$ for 'Pay Online' payment option

Click&Park Payment Min/Max Messages

Allows a store owner or authorised manager to change the default message displayed when a minimum and maximum ordering amount has not been met for the payment methods configured for customers using the @Online Ordering service:

Click&Park Payment Min/Max Messages	
'Pay at Car' Min \$ Message :	A \$50 minimum for Click&Park orders applies when using 'on delivery' payments
'Pay at Car' Max \$ Message :	A \$50 limit applies for Click&Park orders when using 'on delivery' payments
'Pay Online' Min \$ Message :	A \$10 minimum for Click&Park orders applies when using 'online' payments
'Pay Online' Max \$ Message :	A \$100 limit applies for Click&Park orders when using 'online' payments

Important: Leave empty to use default messages

Click&Park Payment Methods

Allows a store owner or authorised manager to configure the Click&Park Payment Methods for customers using the @Online Ordering service:

- 1. 'Pay at Car': Enable/Disable 'at car' payments (eg. cash payments)
- 2. 'Pay Online' (Standard): set the standard 'online' payment method (eg. eWay, NAB Transact, ANZ CyberSource, PayStation or Stripe)
- 3. 'Pay Online' (Additional): Enable an additional 'online' payment option (eg. PayPal Express)

Click&Park Payment Methods	
'Pay at Car' :	ENABLED
'Pay Online' (Standard) :	Stripe
'Pay Online' (Additional) :	PayPal Express
Click&Park Payment Methods :	cash,stripe,paypal,express

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