

# iOrder @KIOSK Configuration

## Introduction

The @KIOSK Configuration panel allows configuration of the @KIOSK 'Stand-Alone' kiosk ordering service.

## Usage

The @KIOSK Configuration panel includes section headings that allow store owners and authorised managers to quickly identify where matching configuration options are located:

The screenshot displays the 'Site @KIOSK Configuration' interface. At the top, there's a navigation bar with 'Sales', 'Labour', 'Stock', and 'iOrder'. The 'iOrder' tab is active, showing 'ACCEPT' and 'Site @KIOSK Configuration'. The date 'Friday, 17 July 2020' and the 'Imagattec' logo are also visible. The main content area is titled 'Site @KIOSK Configuration' and includes a 'save' button. It is divided into sections for 'LIMITED ACCESS MODE' (with a note about greyed-out options), 'Table Options', 'Dine-in Options', 'Dine-in Payment Min/Max Amounts', 'Dine-in Payment Min/Max Messages', 'Dine-in Payment Methods', 'Take-Away Options', 'Take-Away Payment Min/Max Amounts', 'Take-Away Min/Max Messages', and 'Take-Away Payment Methods'. Each section contains various input fields, dropdown menus, and checkboxes for configuring the kiosk service.

**Note:** If the store is a part of a Franchise that enforces company-wide business rules, the Site iOrder Configuration panel will open in 'Limited Access Mode', and some of the settings will be greyed-out and cannot be changed. Imagattec Helpdesk will not be able to change any of the grey-ed out settings without written (emailed) approval from a 'Head Office' representative listed in Imagattec Helpdesk's records for the Franchise.

## Table Options

Allows a store owner or authorised manager to set a list of tables that can be selected by the customer using the @KIOSK 'Stand-Alone' kiosk ordering service.

For example, if the store has inside tables 1, 2, 3, 8 and 10 as well as outside tables OS1, OS2, OS5 and OS6 available to customers using the @KIOSK 'Stand-Alone' kiosk ordering service, the 'Table List' would be:



Table Options

Table List : 1,2,3,8,10,OS1,OS2,OS5,OS6 Comma separated

## Dine-in Options

Allows a store owner or authorised manager to set the 'Dine-in' options enforced when a customer uses the @KIOSK 'Stand-Alone' kiosk ordering service.

'@Kiosk Dine-in' must be enabled for 'Dine-in' to be available to customers using the @KIOSK 'Stand-Alone' kiosk ordering service:



Dine-in Options

@Kiosk Dine-in : ENABLED

## Dine-in Payment Min/Max Amounts

Allows a store owner or authorised manager to enforced a minimum and maximum ordering amount for the payment methods configured for customers using the @KIOSK 'Stand-Alone' kiosk ordering service:

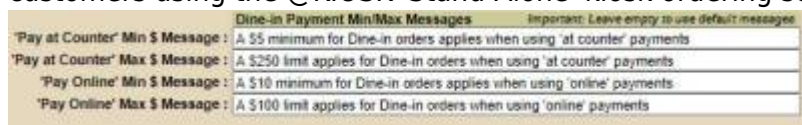


Dine-in Payment Min/Max Amounts

|                           |     |                                                   |
|---------------------------|-----|---------------------------------------------------|
| 'Pay at Counter' Min \$ : | 5   | 0 = no min \$ for 'Pay at Counter' payment option |
| 'Pay at Counter' Max \$ : | 250 | 0 = no max \$ for 'Pay at Counter' payment option |
| 'Pay Online' Min \$ :     | 10  | 0 = no min \$ for 'Pay Online' payment option     |
| 'Pay Online' Max \$ :     | 100 | 0 = no max \$ for 'Pay Online' payment option     |

## Dine-in Payment Min/Max Messages

Allows a store owner or authorised manager to change the default message displayed when a minimum and maximum ordering amount has not been met for the payment methods configured for customers using the @KIOSK 'Stand-Alone' kiosk ordering service:



Dine-in Payment Min/Max Messages Important: Leave empty to use default messages

|                                   |                                                                           |
|-----------------------------------|---------------------------------------------------------------------------|
| 'Pay at Counter' Min \$ Message : | A \$5 minimum for Dine-in orders applies when using 'at counter' payments |
| 'Pay at Counter' Max \$ Message : | A \$250 limit applies for Dine-in orders when using 'at counter' payments |
| 'Pay Online' Min \$ Message :     | A \$10 minimum for Dine-in orders applies when using 'online' payments    |
| 'Pay Online' Max \$ Message :     | A \$100 limit applies for Dine-in orders when using 'online' payments     |

## Dine-in Payment Methods

Allows a store owner or authorised manager to configure the Dine-in Payment Methods for customers using the @KIOSK 'Stand-Alone' kiosk ordering service:

1. 'Pay at Counter': Enable/Disable 'at counter' payments (eg. cash payments)

2. 'Pay Online' (Standard): set the standard 'online' payment method (eg. eWay, NAB Transact, ANZ CyberSource, PayStation or Stripe)
3. 'Pay Online' (Additional): Enable an additional 'online' payment option (eg. PayPal Express)

## Take-Away Options

Allows a store owner or authorised manager to set the 'Take-Away' options enforced when a customer uses the @KIOSK 'Stand-Alone' kiosk ordering service:

'@Kiosk Take-Away' must be enabled for 'Take-Away' to be available to customers using the @KIOSK 'Stand-Alone' kiosk ordering service:

## Take-Away Payment Min/Max Amounts

Allows a store owner or authorised manager to enforced a minimum and maximum ordering amount for the payment methods configured for customers using the @KIOSK 'Stand-Alone' kiosk ordering service:

## Take-Away Payment Min/Max Messages

Allows a store owner or authorised manager to change the default message displayed when a minimum and maximum ordering amount has not been met for the payment methods configured for customers using the @KIOSK 'Stand-Alone' kiosk ordering service:

## Take-Away Payment Methods

Allows a store owner or authorised manager to configure the Take-Away Payment Methods for customers using the @KIOSK 'Stand-Alone' kiosk ordering service:

1. 'Pay in Store': Enable/Disable 'in store' payments (eg. cash payments)
2. 'Pay Online' (Standard): set the standard 'online' payment method (eg. eWay, NAB Transact, ANZ CyberSource, PayStation or Stripe)
3. 'Pay Online' (Additional): Enable an additional 'online' payment option (eg. PayPal Express)

Take-Away Payment Methods

'Pay in Store':

'Pay Online' (Standard):

'Pay Online' (Additional):

Pickup Payment Methods:

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