

iOrder @BYO Configuration

Introduction

The @BYO Configuration panel allows configuration of the @BYO 'Bring Your Own Device' table-order service.

Usage

The @BYO Configuration panel includes section headings that allow store owners and authorised managers to quickly identify where matching configuration options are located:

The screenshot shows the 'Site @BYO Configuration' panel. At the top, there's a navigation bar with 'Sales', 'Labour', 'Stock', and 'iOrder'. The 'iOrder' tab is active, and a yellow banner says 'ACCEPT'. Below this, the title is 'Site @BYO Configuration' and the date is 'Friday, 17 July 2020'. The Imagatec logo is on the right. The main content area is titled 'LIMITED ACCESS MODE' with a note: '(Greyed-out options can only be changed on approval from Head Office)'. The panel is divided into several sections: 'Table Options' with a 'Table List' field and a 'Comma-separated' checkbox; 'QR Code Generator Options' with 'Generator Mode' set to 'Per TABLE' and 'Expires Daily' set to 'Disabled'; 'Dine-in Options' with 'Dine-in Payment Min/Max Amounts' and 'Dine-in Payment Min/Max Messages'; and 'Dine-in Payment Methods' with 'Pay at Counter' set to 'ENABLED', 'Pay Online (Standard)' set to 'DISABLED', and 'Pay Online (Additional)' set to 'DISABLED'. A 'Dine-in Payment Methods' field contains the text 'cash'. The bottom right corner shows 'POS 2020.06.14'.

Note: If the store is a part of a Franchise that enforces company-wide business rules, the Site iOrder Configuration panel will open in 'Limited Access Mode', and some of the settings will be greyed-out and cannot be changed. Imagatec Helpdesk will not be able to change any of the grey-ed out settings without written (emailed) approval from a 'Head Office' representative listed in Imagatec Helpdesk's records for the Franchise.

Table Options

Allows a store owner or authorised manager to set a list of tables that can be selected by the customer using the @BYO 'Bring Your Own Device' table-order service.

For example, if the store has inside tables 1, 2, 3, 8 and 10 as well as outside tables OS1, OS2, OS5 and OS6 available to customers using the @BYO 'Bring Your Own Device' table-order service, the

'Table List' would be:

Table Options
Table List : 1,2,3,8,10,OS1,OS2,OS5,OS6 Comma separated

QR Code Generator Options

Allows a store owner or authorised manager to set the options used for generating a @BYO QR Code for customers using the @BYO 'Bring Your Own Device' table-order service.

- Generator Mode - sets the 'mode' used by the @BYO QR Code generator:
 - Per Store - a single common @BYO QR Code is used for the whole store. ie. ALL tables will use the exact same @BYO QR Code.

QR Code Generator Options
Generator Mode: Per STORE
Expires Daily: Disabled

- Per Table - a distinct @BYO QR Code is used per table. ie. EACH Table will use a @BYO QR Code that is different to all other tables.

QR Code Generator Options
Generator Mode: Per TABLE
Expires Daily: Disabled

- Per Order - a distinct @BYO QR Code is used for each order. ie. A POS operator must generate an @BYO QR code for each customer who would like to use the @BYO 'Bring Your Own Device' table-order service.

QR Code Generator Options
Generator Mode: Per ORDER
Expires Daily: Disabled

- Expires Daily - when enabled, the generated @BYO QR Code will expire daily at midnight, requiring a new @BYO QR Code to be generated the next morning.

QR Code Generator Options
Generator Mode: Per TABLE
Expires Daily: Enabled

Dine-in Options

Allows a store owner or authorised manager to set the 'Dine-in' options enforced when a customer uses the @BYO 'Bring Your Own Device' table-order service.

Dine-in Payment Min/Max Amounts

Allows a store owner or authorised manager to enforced a minimum and maximum ordering amount for the payment methods configured for customers using the @BYO 'Bring Your Own Device' table-order service:

Dine-in Payment Min/Max Amounts

'Pay at Counter' Min \$:	5	0 = no min \$ for 'Pay at Counter' payment option
'Pay at Counter' Max \$:	250	0 = no max \$ for 'Pay at Counter' payment option
'Pay Online' Min \$:	10	0 = no min \$ for 'Pay Online' payment option
'Pay Online' Max \$:	100	0 = no max \$ for 'Pay Online' payment option

Dine-in Payment Min/Max Messages

Allows a store owner or authorised manager to change the default message displayed when a minimum and maximum ordering amount has not been met for the payment methods configured for customers using the @BYO 'Bring Your Own Device' table-order service:

Dine-in Payment Min/Max Messages		Important: Leave empty to use default messages
'Pay at Counter' Min \$ Message :	A \$5 minimum for Dine-in orders applies when using 'at counter' payments	
'Pay at Counter' Max \$ Message :	A \$250 limit applies for Dine-in orders when using 'at counter' payments	
'Pay Online' Min \$ Message :	A \$10 minimum for Dine-in orders applies when using 'online' payments	
'Pay Online' Max \$ Message :	A \$100 limit applies for Dine-in orders when using 'online' payments	

Dine-in Payment Methods

Allows a store owner or authorised manager to configure the 'Dine-in Payment Methods for customers using the @BYO 'Bring Your Own Device' table-order service:

- 1. InStore: Enable/Disable 'Store' payments (eg. cash payments)
- 2. Online: set the allowed 'Online' payment method (eg. digital payments includin eWay, NAB Transact, ANZ CyberSource, PayStation, Stripe)
- 3. Additional: Enable the 'Additional' payment option (eg. PayPal Express)

Dine-in Payment Methods	
'Pay at Counter' :	ENABLED
'Pay Online' (Standard) :	Stripe
'Pay Online' (Additional) :	PayPal Express
Dine-in Payment Methods :	cash,stripe,paypalexpress

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