

iCAFE - Promo By Item

Introduction

The default behavior of Promo buttons is to promo ALL of either the FOOD or DRINK for a single seat. There are times when this is not the intended result. For example a guest orders a Garlic Bread and a Steak, the entrée is late and burnt, you decide to use the QA (Quality Assurance Promo) to reduce the price paid by the guest on only the Garlic bread. By default the system would also be calculating the promo on the Steak as well.

To get the correct answer a complicated maneuver of transferring the entrée to a vacant seat and applying the promo then transferring it back again would've taken place. Now the PROMO BY ITEM feature will allow you to complete the task in a single step.

How it works

On the Promo Screen is a BY ITEM button. Selecting this button BEFORE you select the PROMO tells iPOS to calculate the Promo rules based on the currently highlighted (focused) item.

Procedure - How To Promo By Item

From the Promo Screen Touch the BY ITEM button Touch the Item to be Promoted. Touch the Promo button to be used. The system will calculate the promo using the rules of the promo selected and the value of the item selected. You can promo the same item as many times as required. Touch DONE when you are complete.

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