

# PayStation

## Introduction

iOrder Online Ordering supports online payment processing via the PayStation service. PayStation is an external service available to PayStation customers.

If you are a PayStation customer and would like iOrder Online Ordering to process online payments via your PayStation service, please refer to the information detailed below.

## What is PayStation?

Paystation is an online payment gateway committed to making payments easy, understandable, and accessible for anyone wanting to take payments online.

Paystation have a great history of making payments work for New Zealand business. They've created products for the likes of Fairfax New Zealand, Westpac New Zealand, and Powershop. They also process payments for some of New Zealand and the world's best known brands such as Burger Fuel, Trade Me, and Fishpond.

## iOrder Requirements

For iOrder Online Ordering to be able to process online payments by your customers, your PayStation account, the following information will need to be emailed through to Imagatec Helpdesk Support at [help@imagatec.com.au](mailto:help@imagatec.com.au)

- Paystation ID - Your Paystation Merchant ID
- Gateway ID - Your PayStation Gateway code
- HMAC Key - Your hashed Paystation security code

## Important

If your PayStation representative requires further information from Imagatec regarding the use of the Merchant Account for online payments, please ask them to contact Imagatec Pty Ltd Helpdesk on (+61) 1300 365 443.

## More Details

Please visit the PayStation information page: <https://www2.paystation.co.nz/our-story/>

## Contacting PayStation

You can contact PayStation by:

- calling on (+64) 0800 729 782 (8:30am–5:30pm) NZST/NZDT, Monday to Friday;
- sending an email to [support@paystation.co.nz](mailto:support@paystation.co.nz);
- sending an enquiry through the support page at <https://www2.paystation.co.nz/contact-us/>

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