

# Stripe Refunds Via Dashboard

To refund a payment using the Stripe Dashboard

1. Log in to your Stripe Dashboard:  
<https://dashboard.stripe.com/login>  
Proceed through the security authentication checks as needed

stripe

Sign in to your account

Email

Password

Forgot your password?

☒ Stay signed in for a week

Continue

2. Go to Payments

Imagatec Pty Ltd

Q Search...

Home

Payments

Balances

Customers

Products

Billing

Reports

Connect

More

Today

A\$25.00

AUD

Succeeded

20332

Test

15 Aug, 13:23

4. Click the overflow menu (\*\*\*) to the right of the payment, then select Refund payment.

A\$25.00 AUD Succeeded ✓ 20332 Test 15 Aug, 13:23

5. By default, you'll issue a full refund. For a partial refund, enter a different refund amount.

### Refund payment

**i** Refunds take 5-10 days to appear on a customer's statement. Stripe's fees for the original payment won't be returned, but there are no additional fees for the refund. [Learn more.](#)

Refund  AUD

Reason

Cancel Esc

Refund ctrl + enter

6. Select a reason for the refund. If you select Other, you must add a note that explains the reason for the refund. Click Refund.

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