

DoorDash Drive (Classic) Integration

Overview

How to configure a store to use DoorDash Drive for Delivery in iOrder.

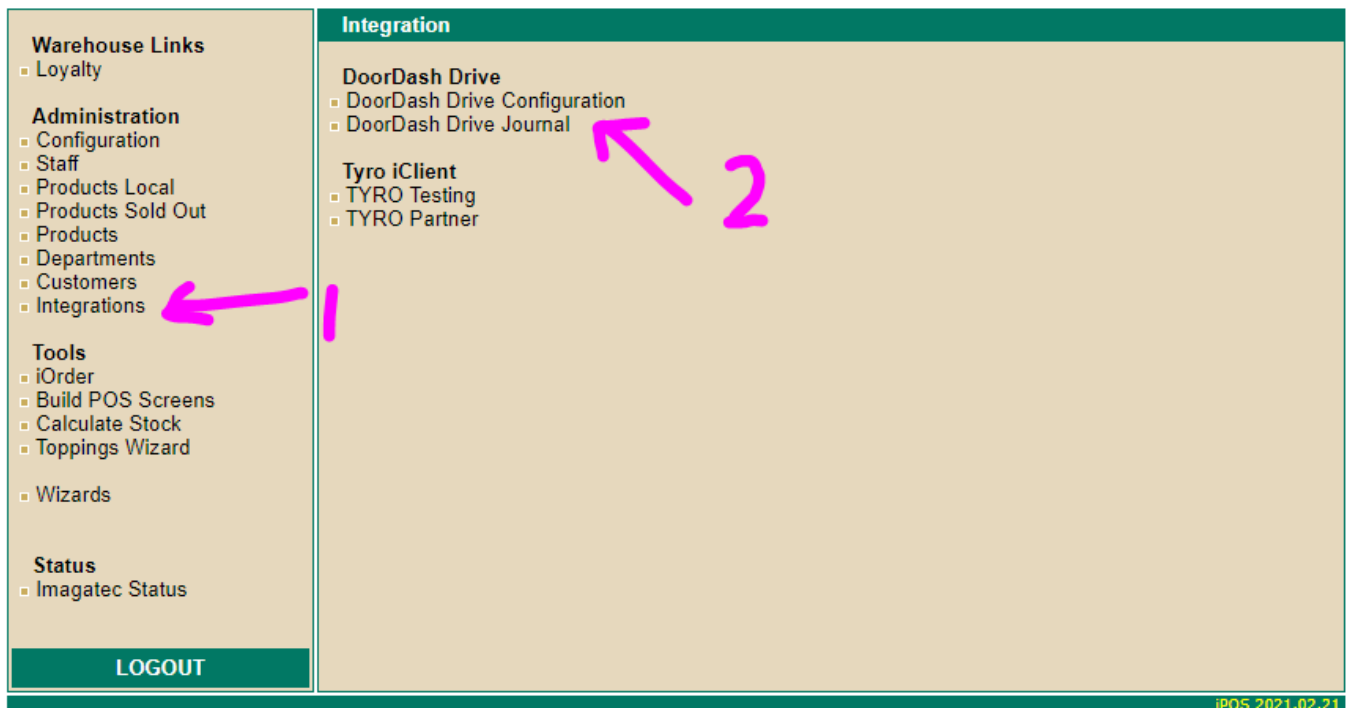
Sign Up

This is the link for customers to sign up for DoorDash Drive with Imagatec.

https://doordash.formstack.com/forms/drive_middleware_provider_imagatec

How To Configure

Log in to Back Office, select Integration > DoorDash Drive Configuration.



On this page there are several options to configure:

Door Dash Configuration

save

Address Configuration

Unit No :

Street Number :

Street :

Suburb :

State :

Post Code :

General Configuration

API Key :

Minimum Delivery :

20

Free Delivery :

50

Unable to Deliver Notice :

Doordash Delivery not available to your address.

Fee Configuration

DoorDash Fee Setting :

Flat Delivery Charge (Current Delivery Fee) ▼

Delivery Fee :

6.99

Deliveries may exceed Max Delivery Charge :

TRUE ▼

DoorDash Charge Max :

9.99

Door Dash Fee Min/Max (Required if you are oncharging to the customer)

Delivery Fee Min :

10

Delivery Fee Max :

20

iPOS 2021.02.21

Address Configuration

These fields are where you enter your store address for DoorDash. Please note that the Unit Number is an optional field.

General Configuration

API Key: The DoorDash Drive API Key provided by DoorDash.

Free Delivery: The order threshold before delivery is provided free of charge.

Minimum Delivery: The minimum delivery threshold for an order.

Fee Configuration

DoorDash Fee Setting: There are three options available.

- Flat Delivery Charge: Uses the Delivery Fee set in DoorDash Configuration.
- On-charge to Customer: This will charge between the Delivery Fee Min/Max in the DoorDash Fee Min/Max section.
- Flat Delivery Charge + Extra: This will charge between the Delivery Fee and DoorDash Charge Max. The difference is on-charged to the customer.

Delivery Fee: The base delivery fee when using DoorDash Drive.

Deliveries Exceed Max Delivery Charge: If set to TRUE, this will allow a delivery if its exceed the maximum Delivery Charge.

DoorDash Charge Max: The maximum amount that can be charged for delivery.


DoorDash Fee Min/Max

Delivery Fee Min: The minimum delivery fee when on-charging the customer.

Delivery Fee Max: The maximum delivery fee when on-charging the customer.

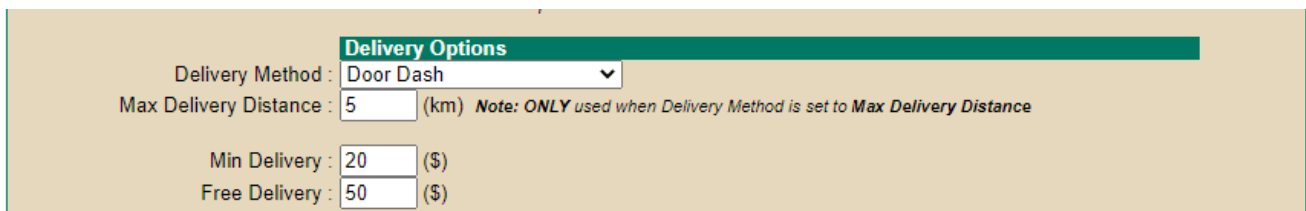
Enabling DoorDash Drive

Finally, you need to enable DoorDash as the Delivery Provider in iOrder. Before you can do so, please check that Delivery by default is enabled, by navigating to iOrder > @Online Configuration. Find the Delivery Options header and tick @Online Delivery as Enabled.



The screenshot shows the '@Online Configuration' page. Under the 'Delivery Options' header, there are two settings: '@Online Delivery' and 'Contactless Delivery'. Both are set to 'ENABLED' with a dropdown arrow next to each.

Once you have done so, navigate to iOrder > Company Online Configuration. Find the Delivery Options header here, then set the Delivery Method to DoorDash.



The screenshot shows the 'Company Online Configuration' page. Under the 'Delivery Options' header, the 'Delivery Method' is set to 'Door Dash'. Below this, there are fields for 'Max Delivery Distance' (set to 5 km), 'Min Delivery' (set to 20 \$), and 'Free Delivery' (set to 50 \$). A note states: 'Note: ONLY used when Delivery Method is set to Max Delivery Distance'.

From:

<https://wiki.imagatec.com.au/> - Imagatec Wiki

Permanent link:

https://wiki.imagatec.com.au/doku.php?id=customer_portal:integration:doordashconfiguration

Last update: 2025/07/14 14:48

