

Email Configuration for APPLE IOS 7+ devices

SERVER PORTS

If the Internet Service Provider _IS_ Optus, Telstra, iiNet or Internode:

- Incoming Server (POP3) Port: 15110
- Outgoing Server (SMTP) Port: 15925

If the Internet Service Provider _IS NOT_ Optus, Telstra, iiNet or Internode:

- Incoming Server (POP3) Port: 110
- Outgoing Server (SMTP) Port: 25

IMPORTANT: ensure the "outgoing server (smtp) requires authentication" box is ticked & that "use same settings as my incoming mail server" is selected.

APPLE IOS 7+ DEVICE CONFIGURATION (ie. iPhone, iPad and iPod devices)

1. From the Home screen, choose Settings.
2. Under the "Settings" column on the left, scroll down and select "Mail, Contacts, Calendars".
3. Under "Accounts" section on the right, select "Add Account".
4. In the list of email account types, choose "Other".
5. Under "MAIL", select "Add Mail Account"
6. Enter details as follows:
 1. Name: Your Name
 2. Email: Your email address as provided by Imagatec
 3. Password: Your email account password as provided by Imagatec
 4. Description: Your email address as provided by Imagatec
7. Click "Next"
8. Under "INCOMING MAIL SERVER", enter details as follows:
 1. Host Name: Mail server as provided by Imagatec
 2. User Name: Your email account username as provided by Imagatec
 3. Password: Your email account password as provided by Imagatec
9. Under "OUTGOING MAIL SERVER", enter details as follows:
 1. Host Name: Mail server as provided by Imagatec
 2. User Name: Your email account username as provided by Imagatec
 3. Password: Your email account password as provided by Imagatec
10. Once details have been entered correctly, click "Save" in the top right corner
11. If the username or password were entered incorrectly, you will receive a pop-up error.
 1. You will need to click "ok" and re-enter the correct details.
 2. If you continue to receive an error about the wrong username/password, please contact Imagatec Helpdesk
12. Once saved, the email account will be listed under the "ACCOUNTS" section using the description entered in point 6d above.
13. Select the newly added email account
14. Under "OUTGOING MAIL SERVER" section, select "SMTP"
15. Select the name of the outgoing mail server that was set in step 9a above.
16. Under "OUTGOING MAIL SERVER" change:
 1. "Server Port" to outgoing server (SMTP) port number as per "SERVER PORTS" at top of page

2. Click "Done" in the top right corner
3. Click the back button in the top left corner (the blue back arrowhead in front of the email description)
17. At the bottom, select "Advanced"
18. Under "DELETED MESSAGES" change the setting for "Remove" to "After one day"
19. Under "INCOMING SETTINGS" change:
 1. "Delete from Server" to "Seven Days"
 2. "Server Port" to incoming server (POP3) port number as per "SERVER PORTS" at top of page
 3. Click the back button in the top left corner (the blue back arrowhead in front of the email description)
20. Click "Done" in the top right corner

Everything is set/complete/ready to use. If you are unable to send/receive emails after following these steps, please contact Imagatec Helpdesk for assistance on 1300 365 443.

From:
<https://wiki.imagatec.com.au/> - Imagatec Wiki

Permanent link:
https://wiki.imagatec.com.au/doku.php?id=customer_portal:guides:iphoneemailsetup

Last update: **2025/07/14 14:48**

