Email Configuration for APPLE IOS 7+ devices

SERVER PORTS

If the Internet Service Provider _IS_ Optus, Telstra, iiNet or Internode:

- Incoming Server (POP3) Port: 15110
- Outgoing Server (SMTP) Port: 15925
- If the Internet Service Provider _IS NOT_ Optus, Telstra, iiNet or Internode:
- Incoming Server (POP3) Port: 110
- Outgoing Server (SMTP) Port: 25

IMPORTANT: ensure the "outgoing server (smtp) requires authentication" box is ticked & that "use same settings as my incoming mail server" is selected.

APPLE IOS 7+ DEVICE CONFIGURATION (ie. iPhone, iPAD and iPOD devices)

- 1. From the Home screen, choose Settings.
- 2. Under the "Settings" column on the left, scroll down and select "Mail, Contacts, Calendars".
- 3. Under "Accounts" section on the right, select "Add Account".
- 4. In the list of email account types, choose "Other".
- 5. Under "MAIL", select "Add Mail Account"
- 6. Enter details as follows:
 - 1. Name: Your Name
 - 2. Email: Your email address as provided by Imagatec
 - 3. Password: Your email account password as provided by Imagatec
 - 4. Description: Your email address as provided by Imagatec
- 7. Click "Next"
- 8. Under "INCOMING MAIL SERVER", enter details as follows:
 - 1. Host Name: Mail server as provided by Imagatec
 - 2. User Name: Your email account username as provided by Imagatec
 - 3. Password: Your email account password as provided by Imagatec
- 9. Under "OUTGOING MAIL SERVER", enter details as follows:
 - 1. Host Name: Mail server as provided by Imagatec
 - 2. User Name: Your email account username as provided by Imagatec
 - 3. Password: Your email account password as provided by Imagatec
- 10. Once details have been entered correctly, click "Save" in the top right corner
- 11. If the username or password were entered incorrectly, you will receive a pop-up error.
 - 1. You will need to click "ok" and re-enter the correct details.
 - 2. If you continue to receive an error about the wrong username/password, please contact Imagatec Helpdesk
- 12. Once saved, the email account will be listed under the "ACCOUNTS" section using the description entered in point 6d above.
- 13. Select the newly added email account
- 14. Under "OUTGOING MAIL SERVER" section, select "SMTP"
- 15. Select the name of the outgoing mail server that was set in step 9a above.
- 16. Under "OUTGOING MAIL SERVER" change:
 - 1. "Server Port" to outgoing server (SMTP) port number as per "SERVER PORTS" at top of page

- 2. Click "Done" in the top right corner
- 3. Click the back button in the top left corner (the blue back arrowhead in front of the email description)
- 17. At the bottom, select "Advanced"
- 18. Under "DELETED MESSAGES" change the setting for "Remove" to "After one day"
- 19. Under "INCOMMING SETTINGS" change:
 - 1. "Delete from Server" to "Seven Days"
 - 2. "Server Port" to incoming server (POP3) port number as per "SERVER PORTS" at top of page
 - 3. Click the back button in the top left corner (the blue back arrowhead in front of the email description)
- 20. Click "Done" in the top right corner

Everything is set/complete/ready to use. If you are unable to send/receive emails after following these steps, please contact Imagatec Helpdesk for assistance on 1300 365 443.

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